

CHUCK E FOCUS

Week 8 – February 26, 2016

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS IN MAKING THE
TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2015	2016	YOY Increase
1. Chicago/Naperville, IL #097	\$21,637	\$54,484	151.8%
2. St Louis, St Charles, IL #948	\$29,623	\$64,202	116.7%
3. Roanoke, VA #972	\$28,535	\$60,649	112.5%
4. Knoxville, TN #055	\$37,285	\$75,671	103.0%
5. Colorado Springs, CO #558	\$19,022	\$37,994	99.7%
6. Johnson City, TN #663	\$23,217	\$45,800	97.3%
7. Clarksville, TN #368	\$28,094	\$52,838	88.1%
8. Denver-Englewood, CO #721	\$24,982	\$46,568	86.4%
9. Nashville-Madison, TN #068	\$26,187	\$48,484	85.1%
10. Winchester, VA #119	\$24,109	\$44,566	84.9%

COLLECTOR CUP SALES CONTEST

The top Restaurant spot is changing daily, this is still anyone's game!



Top Individual Rankings

Name	Store
1. Yaritza Cintron	752
2. Christopher Cubillos	699
3. Typhani-Rose Ert	874
4. Shelley Williams	472
5. Madison Miller	119
6. Andrea Lucero	446
7. Andrew Hallam	646
8. Diamonte' Agosto	529
9. Henry Luu	874
10. Jaylen Mullins	119

Top Restaurant

Melbourne, FL ~ Location 699

Bottom Restaurant

Don't let this be you!!!

Top 10 Restaurants

Name	Store
1. Melbourne, FL	699
2. New Hartford, NY	646
3. Calgary, AB	874
4. Regina, SK	872
5. Springfield, PA	529
6. Winchester, VA	119
7. Stuart, FL	690
8. W. Palm Beach, FL	777
9. Abilene, TX	582
10. Snyder Plaza, PA	450

MY FAVORITE FUN



DEAR CHUCK E...

I just wanted to take a moment to recognize Emily and all the staff at the Littleton, CO location. My daughter, Isabel, had her 4th birthday there today and Emily was our party hostess. She was so welcoming and friendly and made the experience go so smoothly. She made sure we had everything we needed and was so helpful with answering questions. The entire staff went out of their way to make sure my daughter felt extra special. It really was such a fun and special experience. Thank you to everyone there for all their hard work! I will definitely recommend this location for birthday parties!

ANNIVERSARIES

10 YEARS

Alison Wells ~ Location 779

15 YEARS

Ali Elali ~ Location 359

20 YEARS

Kenneth Busby ~ Location 803

25 YEARS

Jill Chickey ~ Location 781

Western Region
Littleton, CO #115
RVP Tim Kerum
GM Christopher Barkofske
Cast Member Emily

I contacted this location and explained that I'm a teacher at South Kansas City Daycare which provides for mainly low income and foster children and they agreed to come out to our school with goody bags, took pictures with the kids, and Chuck E. Cheese played and danced with the kids. Our children are still talking about his wonderful experience and we would like to thank the manager Cynthia and Chuck E Cheese for giving these kids some much needed love and attention. They both went above and beyond in making it a wonderful experience for the kids.

Central Region
Metcalfe, KS #067
RVP Chris Kelly
DM Amy Miller
GM Eric Guerrero
Sr Asst Mgr Cynthia Castillo

We had a FANTASTIC party host at the Lake Charles, LA Chuck E. Cheese location, her name was Tiraja. If there is any way from your end to let the General Manager know, Tirija was amazing! She was kind, patient with the kids, sweet, and very hard worker. I work in customer service for my job, and she was amazing at it. I think we got the Mega Star package, and it was very nice! The kids event was spaced out enough we could make a whole afternoon of it. We were never rushed, all the presentations were outstanding and very special! I would not have changed up a single thing.

Southern Region
Lake Charles, LA #709
RVP Mike Boyko
DM Brian Pitre
GM Josselin Rodriguez
Cast Member Tiraja

I am writing to commend the staff of the Jersey City store for making my son's birthday party a wonderful experience. Unfortunately, I had to reschedule his party twice last month due to illness. The staff members were so friendly and accommodating when I called. The girl who called to confirm my final date was warm and friendly. My husband told me the facility was clean, food was fresh, and staff beyond helpful and friendly. We will definitely be back! Thank you for bringing a nice place for my children to play.

Northern Region
Jersey City, NJ #484
RVP Jim Brawley
DM Adam Shafran
GM Taurean Silas

MERCHANDISE

AS of today Monday 02/22/2016, Dennis Foland is caught up and back to their normal shipping schedule. We thank everyone for their patience during the last month.

Please e-mail the following people if you are not sure what your order day is.

Joe at jpeterson@cecentertainment.com

Angel at aatchley@cecentertainment.com

Todd at Tyells@cecentertainment.com

No matter what day your order day is, your order has to be in by noon your time.

If your order is late even by 30 minutes the system automatically pushes late orders out to the next week. You need to call **Dennis Foland at 909-930-9900** and ask for customer service to release your order or it will not ship until the following week. Please remember they are in California, so please be aware of the time difference.

If you place your order early it won't be released until your order day. If you need your order to ship early you will need to call **Dennis Foland at 909-930-9900**. There is no guarantee that they will be able to but they will try their best to ship it early.

Please keep in mind if you need items overnighted due to forgetting to order them, your DM will have to e-mail Joe or Angel giving approval for overnighting items. Please keep in mind the heavier the item, I.E. promo cups, token cups the more it will cost.

Every location should be placing weekly orders. This will help prevent running out of items if an order is delayed and will help rotate inventory at your location.

MY FAVORITE FUN FEATURE OF THE WEEK GOES TO...

Team Conyers #602

A great leader in the making!
MIT showing a great example and leading
an awesome team huddle!



LEARNING & DEVELOPMENT

HERE'S WHAT'S COMING...

Condiment Stands!



Stay tuned for more details!

ENTERTAINMENT SHOW 2 - 2016 IS ON IT'S WAY

Show 2 - 2016 ships out Friday, February 26. The official play dates for Show 2 - 2016 are **February 29 thru March 27**.

Enclosed with Show 2 is a training DVD for the new and improved Chuck E. Birthday 2016 Show! This fun, refreshed birthday show is also included on your show to play once you and your Cast Members are ready. Watch the training video and rehearse to ensure great performances for our birthday stars. *The former birthday show, Chuck E. Birthday 2015, will still be available for you to use until you are ready to transition. However, please be sure that you and your team are comfortable performing Chuck E. Birthday 2016 no later than March 28.* At that time, upon the release of Show 3 2016, Chuck E. Birthday 2015 will no longer be available to select on your show.

If you do not see your show arrive, please contact Ticye Lyons in the Marketing Department at 972-258-4222 or TLyons@cecentertainment.com

Please check every caddy to ensure you have the correct inserts.

	NEW Beer, Wine Dessert or Dessert	NEW WiFi	NEW App Games	NEW Birthday	Ice Cream	E-Club Playtime
FRONT SIDE						
BACK SIDE						

* Only available to restaurants who serve beer and wine.

Re-orders of caddy's are available through ASB on your online purchasing system. All other re-orders please email dthompson@cecentertainment.com



Chuck E. Cheese's HOT JOBS

GENERAL MANAGER

621 ~ Phoenix, AZ	517 ~ Rochester, NY
312 ~ Fayetteville, AR	526 ~ Syracuse, NY
322 ~ Dublin, CA	737 ~ Columbus, OH
357 ~ Lakewood, CA	890 ~ Lawton, OK
410 ~ Sacramento, CA	660 ~ Portland, OR
761 ~ Santa Maria, CA	667 ~ Jackson, TN
719 ~ West Orlando, FL	570 ~ Texarkana, TX
340 ~ Clarksville, IN	577 ~ College Station, TX
112 ~ Florence, KY	867 ~ Fort Worth – Presidio, TX
963 ~ Lexington, KY	114 ~ Layton, UT
792 ~ Woodbury, MN	624 ~ Lynnwood, WA

DISTRICT MANAGER

District Manager Based in Minneapolis, MN

DT MANAGER

DT Manager	Based in Greensburg, PA
DT Manager	Based in Lewisville, TX
DT Manager	Based in La Mirada, CA
DT Manager	Based in New Hartford, NY

SUPPORT CENTER

Sr. Guest Relations Specialist

- 1+ years of Chuck E. Cheese's supervisory experience
- Availability to work days during the week and weekend

Please visit www.chuckecheese.com/careers to review all open positions.